The Power of Plain Text: 767% Lift in Email Revenue

Nutraceutical Brand

Email Attributed Revenue Increase

72% Open Rates

32K
Email Attributed
Revenue

7.01% Click Rate



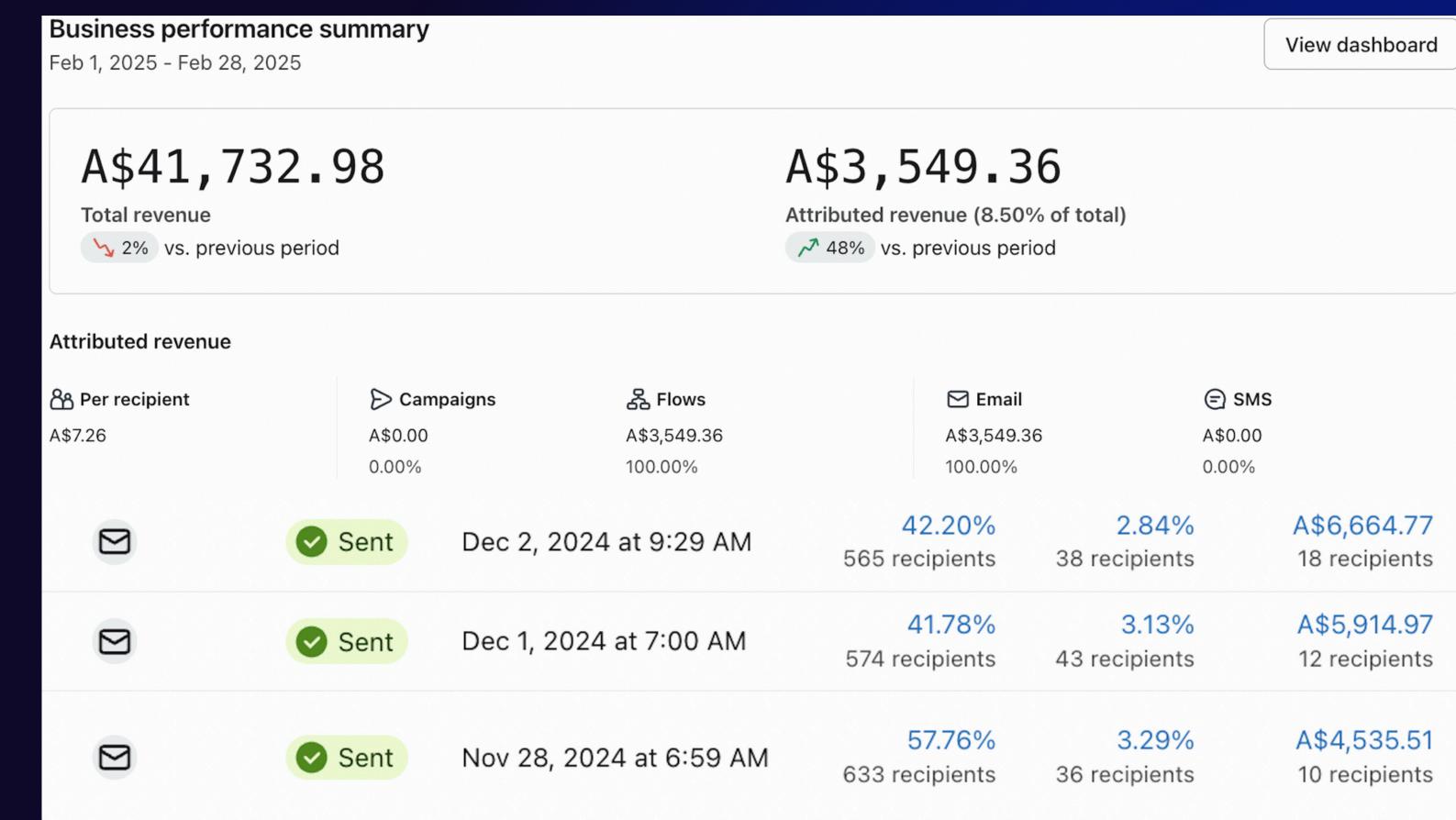


Overview

This supplement brand was struggling to drive meaningful results from email. Their Q4 campaigns leaned heavily on polished design but failed to convert, and by February, email attributed just 8.5% of total revenue with no active campaigns in place.

We shifted their approach entirely, replacing template-heavy sends with plain-text emails written for clarity, urgency, and conversion. Supported by smart segmentation and tighter timing, each send was built to feel personal and high-

impact without overdesign.







Results

In just 30 days, email revenue jumped from A\$3.5K to A\$32K, now accounting for nearly 39% of total revenue. The four plain-text campaigns we launched collectively drove over A\$29K in sales, with the top email producing over A\$10,900 from a single send. Open rates climbed as high as 72%, while click-through rates hit 7%. Compared to the previous period's results, where click rates sat below 3.3% despite larger Q4 incentives, this pivot proved the impact of simplicity, timing, and strategy over aesthetic design.

